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July 27, 2014

CORP COMMISSION  
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Chairman Bob Stump  
Arizona Corporation Commission  
1200 W. Washington, 2nd Floor  
Phoenix, AZ 85007-2996

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Arizona Corporation Commission  
DOCKETED

JUL 31 2014

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Re: Docket Nos. W-01303A-09-0343, and SW-01303A-09-0343

Dear Chairman Stump,

We are sending this letter to support the statement made by Mr. Orsborn, Vice Mayor of Buckeye and to also urge you to vote YES on the Arizona Corporation Commission staff's recommendation that the Commission adopt, in its ordering paragraphs all of staff recommendations discussed herein concerning EPCOR's response and the setting of a procedural conference, to address the processing of these matters

We moved to Verrado from Alaska in 2010 and were flabbergasted with the water rates – and especially the changes that have occurred since EPCOR took over water and wastewater responsibilities for Verrado. (Although water rates and water quality in Juneau were probably the best in the world!)

Also, even though we believe that some local government services should be considered for privatization (where it makes sense), in this case the quality of service and the cost (compared to eight other communities we have lived in all over the country during our careers) has been very poor as compared to that provided by local governments. But, that is another matter except to note we have not been getting any noticeable benefits for the increased rates.

We agree that (1) the adoption of the staff recommendations will be a first step in achieving more reasonable, affordable rates for the water and sewer customers in the community of Verrado and (2) the best case for all customers involved is the full consolidation of all districts which would provide for a larger base to spread the cost of service.

Sincerely,

Christine M. Conway

Michael A. Conway